



Who to call: **Important Contacts**

CITY

POLICE EMERGENCY	Cell Phone Direct From Landlines or Unknown Location	916-808-0100 9-1-1
POLICE NON-EMERGENCY	Suspicious Activities	916-808-5471
SAC FIRE	Non-Emergency & Leaking Chemicals	916-228-3035
HOMELESS	Non-Emergency Issues	3-1-1, <u>Online</u> , Email, *App

COUNTY

SHERIFF EMERGENCY	Cell Phone Direct From Landlines or Unknown Location	916-874-5115 9-1-1
SHERIFF NON-EMERGENCY		916-874-5115
METRO FIRE		916-859-4300

REGIONAL

ANIMAL CONTROL / GENERAL COMPLAINTS / REQUEST FOR SERVICE		3-1-1 App Recommended
ANONYMOUS CRIME TIPS		916-443-HELP (4357)
CALTRANS		https://csr.dot.ca.gov
CHP NON-EMERGENCY		800-835-5247
COUNTY PARKS		916-875-PARK (7275)
PG&E		800-743-5000
REGIONAL TRANSIT		916-556-0275
SEWER SERVICES		916-875-6730
SMUD EMERGENCY		888-742-7683
UNION PACIFIC		800-848-8715

What to know: **Observe & Report**

#1 KEEP CALM & REPORT

- **BRIEFLY describe incident**
- **Is it a PERSON, PROPERTY or VEHICLE crime?**
- **LOCATION of incident**
- **PHYSICAL DESCRIPTIONS**
 - Male / Female
 - Race
 - Age Range
 - Build / Height / Weight
 - Clothing (hair, hat)
- **Mode of TRANSPORTATION**
 - Make / Model
(bike, skateboard, etc.)
 - Color
 - Number of doors
 - License plate (as much as possible)
 - Direction traveling
 - Distinguishing traits
(spoiler, stickers, dents, etc.)
- **Number of PEOPLE INVOLVED**
- **Do you RECOGNIZE anyone?**
- **WHEN did it happen?**
- **Was anything USED AS A WEAPON?**