

## WHAT TO DO: HOW TO REPORT

### REPORT IMMEDIATELY

#### Fighting / Harassment / Visible Weapons

Call 9-1-1

#### Trespassing on Private Property

Police Non-Emergency 916-808-5471 x3

#### Fires / Fire Damage / Uncontrolled Cooking

Sac Fire 916-228-3035

#### Cannabis Odors

916-808-8955 [Cannabis@CityofSacramento.org](mailto:Cannabis@CityofSacramento.org)

#### ABANDONED VEHICLES - PUBLIC PROPERTY

Report details to 3-1-1 and Power Inn Alliance.

#### BURGLARY / BREAK INS (after the fact)

Collect information inventory on stolen or damaged items and Police Non-Emergency or report [online](#)

#### CRIME / SUSPICIOUS ACTIVITY

Immediately report to 9-1-1.

#### ILLEGAL DUMPING INTO STORM DRAINS

Immediately contact the County Sewer District  
24/7 Contact number (916) 875-6730

#### ILLEGAL DUMPING IN PROGRESS

Safely get photo evidence and license plates  
Immediately call Police Non-Emergency.

#### ILLEGAL DUMPING - PRIVATE PROPERTY

Property or business owners should remove items quickly to prevent further dumping.  
If cited, contact [CL@CityofSacramento.org](mailto:CL@CityofSacramento.org)

#### ILLEGAL DUMPING - PUBLIC PROPERTY

Contact Power Inn Alliance office with location and general description of items dumped.

#### ILLEGAL DUMPING - TIRES

Contact Power Inn Alliance with approximate number of tires and the location

#### STREET RACING

Safely note descriptions, license plate, and direction traveling - Call SPD Non-Emergency.

Report neighborhood impacts in your 3-1-1 reports, including:

Debris  
Children, Loose Pets  
Human Waste  
Vandalism  
Fighting / Harassment  
Alcohol/Drugs/Paraphernalia  
Blocked Sidewalks & Streets  
Water & Electricity Tampering  
Car Dismantling / Leaking Fuel

#### HOMELESS CAMPS / OCCUPIED VEHICLES

Report **non-emergency** details, issues, and location to the [Department of Community Response via 3-1-1](#).

Mandates from Martin v. Boise legal decision allow certain exceptions to those experiencing homelessness; however, all impacts and concerns should be reported as they occur. [Link to the City FAQ](#) on homelessness....

#### CAMPS ON PRIVATE PROPERTY / TRESPASSING

Call Police Non-Emergency immediately to provide details. Trespassers AND the property/business representative must be present for a the Notice of Trespass to be issued.

**Items left behind** may be discarded. As a safeguard, post a 4 hours removal notice, then remove debris after the time limit. Contact Power Inn Alliance.

#### CAMPS ON PARK, REGIONAL TRANSIT or RAILROAD PROPERTIES

See contact information on page 2.

**Police Non-Emergency:** 916-808-5471 x3

**3-1-1:** App is strongly recommended for faster reporting.  
[Online@CityofSacramento](mailto:Online@CityofSacramento) | [311@CityofSacramento.org](mailto:311@CityofSacramento.org)

**Power Inn Alliance:** 916-453-8888 [Info@PowerInn.org](mailto:Info@PowerInn.org)



### Who to call: **Important Contacts**

CITY	<b>POLICE EMERGENCY</b>	From Cellphones, Landlines or an Unknown Location	9-1-1
	<b>POLICE NON-EMERGENCY</b>	Suspicious Activities	916-808-5471 x3
	<b>SAC FIRE</b>	Non-Emergency & Leaking Chemicals	916-228-3035
COUNTY	<b>HOMELESS</b>	Non-Emergency Issues	3-1-1, <u>Online</u> , Email, *App
	<b>SHERIFF EMERGENCY</b>	Cell Phone Direct	916-874-5115
	<b>SHERIFF NON-EMERGENCY</b>	From Landlines or Unknown Location	916-874-5115
REGIONAL	<b>METRO FIRE</b>		916-859-4300
	<b>ANIMAL CONTROL / GENERAL COMPLAINTS / REQUEST FOR SERVICE</b>		3-1-1 App Recommended
	<b>ANONYMOUS CRIME TIPS</b>		916-443-HELP (4357)
	<b>CALTRANS</b>		csr.dot.ca.gov
	<b>CHP NON-EMERGENCY</b>		800-835-5247
	<b>COUNTY PARKS</b>		916-875-PARK (7275)
	<b>PG&amp;E</b>		800-743-5000
	<b>REGIONAL TRANSIT</b>		916-556-0275
	<b>SEWER SERVICES</b>		916-875-6730
	<b>SMUD EMERGENCY</b>		888-742-7683
	<b>UNION PACIFIC</b>		800-848-8715

### What to know: **Observe & Report**

#### #1 KEEP CALM & REPORT

- **BRIEFLY describe incident**
- **Is it a PERSON, PROPERTY or VEHICLE crime?**
- **LOCATION of incident**
- **PHYSICAL DESCRIPTIONS**
  - Male / Female
  - Race
  - Age Range
  - Build / Height / Weight
  - Clothing (hair, hat)
- **Mode of TRANSPORTATION**
  - Make / Model (bike, skateboard, etc.)
  - Color
  - Number of doors
  - License plate (as much as possible)
  - Direction traveling
  - Distinguishing traits (spoiler, stickers, dents, etc.)
- **Number of PEOPLE INVOLVED**
- **Do you RECOGNIZE anyone?**
- **WHEN did it happen?**
- **Was anything USED AS A WEAPON?**



## CRIME PREVENTION PRACTICES

### WHAT TO DO:

- Turn off Wi-Fi after hours.
- Remove outdoor access to water and electricity.
- Secure all tools in a locked structure out of view.
- Contract with a tow company and post signs.
- Cover walls with live or artificial greenery or art.
- Block roll-up doors with vehicles or heavy equipment when you are gone.
- Practice with your teams on observing and reporting.
- Remove keys and valuables from vehicles and lock the doors.
- Lock all dumpsters during the day. Install doors and a roof on any enclosures.
- Install bright outdoor lighting and quality surveillance with motion detection and remote viewing capability.
- Cut tall brush and trees 6' from ground and trim brush to 2' in height.
- Inspect your property several times a week.

### CITY CITATIONS ON PRIVATE PROPERTY

If you received a citation for code, weeds, blight or junk for your property - email your mitigations plans to [CL@CityofSacramento.org](mailto:CL@CityofSacramento.org)

### GRAFFITI / TAGGING

Photo all tags, then remove or cover paint within 72 hours to remove the notoriety.

File a Police report for vandalism and include ALL costs for removal (including gas) to aid in prosecution.

### WEED MITIGATION

The City of Sacramento notifies property owners that high weeds must be abated by April 15th each year, or owner may be subject to a fine.

Contact [CL@CityofSacramento.org](mailto:CL@CityofSacramento.org) for more information.



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## ▶ **CRIME PREVENTION THROUGH ENVIRONMENTAL DESIGN (CPTED)** ◀

CPTED combines proper design and effective uses of the environment to increase security and improve the quality of life.

Apply simple CPTED practices into your design shows your commitment to your property and will decrease crime by 60%\*.



### **1. LIGHT IT**

Replace all light fixtures with "dark skies" fixtures and install LED lighting.

These fixtures eliminate glare and shadows that make it easy for trespassers to hide.

LED lighting allows true colors to be seen at night (and lowers your electricity bills).



### **2. RECORD IT**

Surveillance is your 24/7 witness to help law enforcement catch criminals.

Invest in quality surveillance with remote viewing.



### **3. SCREEN IT**

Attractive screens maintain privacy and deter graffiti, while allowing visibility into your property.

Hidden spaces attract unwanted behavior.



### **4. ROCK IT**

Landscape rocks, such as river rock, deter long-term standing or resting



### **5. LOCK IT**

Cover and lock all dumpster enclosures

Unlocked dumpsters invite "recyclers" onto property and unwanted activity



### **6. BLOCK IT**

Block roll-up doors with vehicles or heavy equipment to prevent break-ins at night



### **7. TRIM IT**

Eliminate hiding areas and open the line of sight to increase surveillance.

Use the landscaping 2 foot/6 foot rule: Trim branches 6 feet from the ground. Cut bush to 2 feet in height.